



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

SERVIFORM, S.A.
(PLANTA SEVILLA)

PI PISA C/ MANUFACTURA Nº 1, 5, 7, 9 Y 11.
41927 - MAIRENA DEL ALJARAFE
(SEVILLA)

has implemented and maintains a

Information Technology Service Management System

for the following scope:

The provision of user's attention, request and inquiry management, and technical support, according to the current services catalog.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

First issued on: **2017-10-09** Last issued: **2020-10-09** Validity date: **2023-10-09**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-STI-0013/2017



Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR

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